

FoxTrot Search Products Privacy and Security Policy

1. Introduction

This Privacy and Security Policy (“Policy”) describes how CTM Development SA (“CTM,” “we,” “us,” or “our”) collects, uses, and safeguards information in connection with the use of our FoxTrot Search products. By using any of the FoxTrot Search products, you agree to the practices described in this Policy. If you do not agree with these practices, please do not use our software.

2. Scope

This Policy covers all products based on CTM [FoxTrot-Search.com](https://www.fox-trot-search.com)'s core technology, including but not limited to the FoxTrot Search products listed below:

- FoxTrot Professional Search for macOS
- FoxTrot Personal Search for macOS
- FoxTrot Search Server for macOS
- FoxTrot Duplicate Search for macOS
- FoxTrot Attaché Search for iOS

It explains how these applications handle personal data, metadata, and document content during indexing, bug reporting, payment processing, and other processes.

3. Data indexing and local document access

1. Local indexing

- FoxTrot Search products index documents stored **locally** on your computer or on connected drives.
- **No document content or extracted data** is sent to CTM or any third party during or after the indexing process.

2. Reliance on macOS Spotlight

- Much like macOS’s Spotlight, FoxTrot Search products may rely on **macOS’s built-in and third-party metadata importer** plug-ins and Quick Look plug-ins for data extraction and visualization when FoxTrot does not handle the file type natively.
- If desired, **specific third-party metadata importers can be disabled** in the FoxTrot First Aid dialog (hold **Option + Command** while launching) under “**Manage Third-Party Importers.**”

3. HTML document display

- When you display HTML documents, connections to external websites or servers may occur **to load images or other resources** embedded in the page. This process is not controlled or monitored by CTM or our partners.
- We recommend exercising caution with external resources and configuring your system or network settings as appropriate.

4. Data collection

1. Purchase and registration information

- We collect information that you **voluntarily provide** at the time of purchase and during **online registration** of FoxTrot Search products. This data is used to issue licenses, process payments, and provide customer support.

2. Bug reports

- When sending a bug report through FoxTrot Search products, **you can choose each time** whether or not to include **file names** or other metadata in the report.
- By default, we collect only the information you explicitly provide to help diagnose and resolve issues.

3. Partners for payment and communications

- We partner with **Paddle** and **Square** to process payments securely.
- We partner with **MailChimp** for **very occasional commercial communications** (e.g., newsletters, promotional emails).
- We **do not share** your personal information with these partners beyond what is necessary to process your payment or distribute communications.

4. No further sharing of data

- Except for the partners listed above, we **do not share your personal data** or any other information with third parties.

5. Communications with our servers

1. Software updates

- FoxTrot Search products **may communicate with CTM servers** to check for and **download updates**.

2. Annual serial number renewal

- FoxTrot Search products **may connect to CTM servers** to renew your **annual serial number**.

3. Referral program

- If you participate in our referral program, **limited information** may be exchanged with CTM servers to track referrals and rewards.

6. Index and network security

1. Index encryption

- **By default, indexes are not encrypted** on the local machine. This is because indexes reside on the same computer (or network drive) that holds the indexed documents.
- You can **enable AES-128 encryption** if you need to store or transfer your indexes elsewhere, for example, when synchronizing with FoxTrot Attaché on an iOS device.

2. Secure connections

- **Connections between FoxTrot Professional Search and FoxTrot Server**—or between two FoxTrot Professional Search instances for index sharing—**are always encrypted** with a recent version of **OpenSSL**.
- If the connection is made **outside your local network**, the FoxTrot Search Server must have a **valid SSL/TLS certificate** to ensure the connection is secure.

7. How to contact us

For any questions, requests, or concerns regarding this Policy, please **refer to our contact details** provided in our Terms and Conditions or visit our website.

8. Changes to this policy

We may update this Policy from time to time to reflect changes in our practices, technologies, legal requirements, or other factors. If we make any material changes, we will post the updated Policy on our website and/or provide notice within the application prior to the changes taking effect.

Last updated: February 2025

By using FoxTrot Search products, you acknowledge that you have read and understood this Privacy and Security Policy and agree to be bound by its terms.